

# Have Medicaid and need transportation?

**Blue Cross  
Community Centennial™**

Download ModivCare App – available on



With the ModivCare App you can:

- Book a trip
- Change or cancel a ride
- Know where your driver is at in real time
- Text or call the driver to make sure your ride is on time
- Submit a trip mileage claim to get reimbursed
- Contact support within the app to talk to a live agent

Or, Call MovidCare 1-866-913-4342

Mon-Fri 8am-5pm Closed

Holidays/Weekends

Call at least 3 days before you need a ride. **Confirm** Your Ride – Call or check the app.

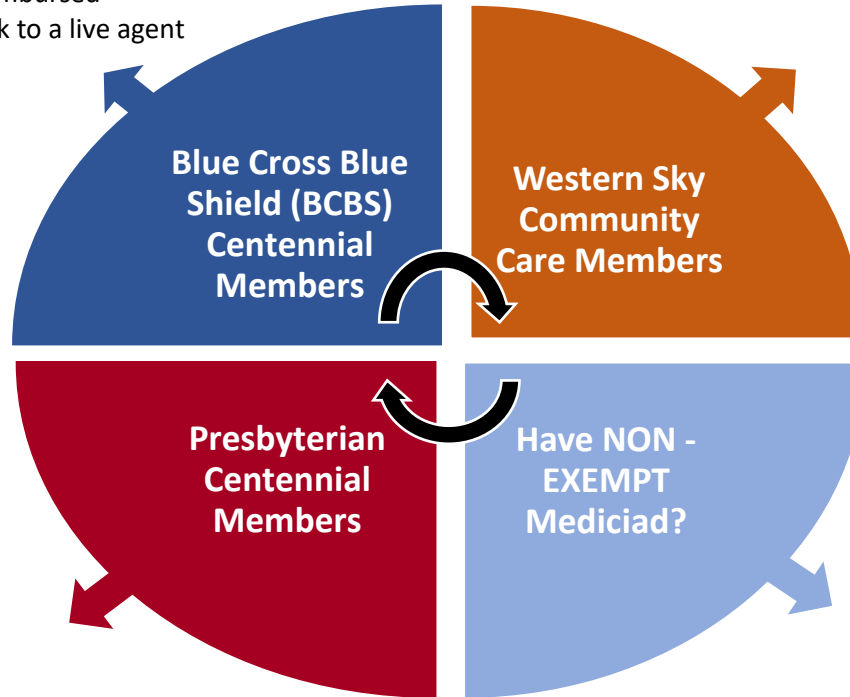
Non-Emergency transportation are available for medical and behavioral health appointments. You may be able to get same day URGENT CARE transportation if you don't have a ride. Please call your Medicaid - Managed Care Organization (MCO) for more information.



**western sky  
community care.**

You can set up transportation by calling Member Service at 1-844-543-8996 or call, Secure Transportation 24 hours a day, seven days a week 505-923-6300 or 1-855-774-7737

Secure App Available – ITINERIS or visit [www.securetransportation.com](http://www.securetransportation.com)



**PRESBYTERIAN**

Call Presbyterian Customer Service Center Monday-Friday, 8 a.m. to 6 p.m. (505) 923-5200 or 1-888-977-2333

Secure Transportation: 24 hours a day, seven days a week 505-923-6300 or 1-855-774-7737

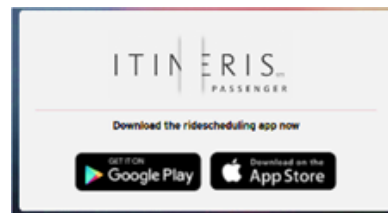
Secure App Available – ITINERIS or visit [www.securetransportation.com](http://www.securetransportation.com) Call at least 48 hours before your scheduled appointment.

Turquoise Medical Transport LLC – 505-488-2284 (do not have wheelchair accessibility) Accepts all Medicaid– require 48-hour notice

CHEII'S Transport (Accepts all Medicaid) – 505-870-8383

Secure Transportation - 1-800-856-9994

SECURE TRANSPORTATION APP - ITINERIS



NM Medicaid Blue Card



Secure Transportation works with:

- **Medicaid, Medicare and Duals Programs**
- **Managed Care Organizations (MCOs)**
- **HMOs, PPOs, Point of Service and Fee for Service (FFS) Plans**
- **State and County Governments**
- **Departments of Aging**
- **Hospitals and Health Care Systems**
- **County Health and Human Service Departments**



When a member or health care provider contacts our Customer Care Center, we confirm their eligibility and then arrange for their customized transportation that meets their specific needs. Our medical transportation fleet offers:

- **4-door Sedans**
- **Minivans**
- **Large Capacity Vans or Shuttle Services**
- **Wheelchair Accessible Vans**
- **Non-Emergent Ambulance Services**
- **Commercial Flight Services**

Additionally, we offer an experienced management program overseeing:

- **Mileage or Fuel Reimbursement**
- **Mass Transit or Public Transportation Services**
- **Meal Reimbursement**
- **Lodging Reimbursement**