

## GENERAL INFORMATION

Purchased/Referred Care (PRC) is not an entitlement program or an insurance program. The PRC Program may or may not pay for services provided at a private hospital, a private doctor's office, or any other health care facility away from the CBN Health Center. Generally speaking, the PRC program will pay for medical/dental care services which are not available through a local Tribal health center or I.H.S. facility, or for qualified medical/dental emergencies. If the CBN Health Center should issue you a medical/dental referral for care it does imply that the PRC Program will be paying for the services.

In order for the PRC Program to determine if it will pay for your care is dependent upon the information that is available at the time a medical/dental referral is issued from the CBN Health Center. Careful evaluation of your patient demographics and third party payer information is conducted. This means you will have to be cooperative in providing the most current information to the Patient Registration or PRC staff to avoid delays in the processing of your request.

If you have gone to an urgent care or emergency room after-hours you must notify the PRC Office within 72-hours. In addition, you may be requested to present additional information to determine if PRC funds can be used to pay for your care. This may include that you provide an explanation for why you had received services at another facility or outside the CBN health care service area.

You have the responsibility of informing the PRC Office of additional appointments related to an approved referral, or especially after you have been discharged from the hospital. For example, a specialty provider has scheduled you for a follow-up appointment, or if the discharging hospital has scheduled you for follow-up care, you must remember to notify the PRC Office.

Finally, if you were provided special medical equipment, like oxygen, wheelchair, walkers, leg boots, etc., please notify the PRC Office so that the payment for the equipment can be authorized.

**CBN Health Center, Inc.**  
**Purchased Referred Care**  
129 Medicine Horse Drive  
Canoncito, NM 87026  
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### PROVIDING ASSISTANCE FOR PAYMENT OF HEALTH CARE OUTSIDE OF CBNHC BASED UPON FUNDS AVAILABILITY AND PRC ELIGIBILITY CRITERIA

“Funds used to supplement other health care resources available to American Indians and Alaska natives”

PURCHASED/REFERRED CARE

## Canoncito Band of Navajo Health Center, Inc.



CANONCITO BAND OF NAVAJOS  
**HEALTH CENTER**  
INC.

129 Medicine Horse Drive – To'Hajiilee, NM 87026

Phone (505) 908-2307 / Fax (505) 908-2310

## Purchase/ Referred Care

## What is Purchased Referred Care (PRC)?

A program funded under CBN Health Care, Inc. Department of Health and Human Services that covers contract quality health/medical care. Qualified individuals are provided assistance with health care, thus ensuring financial coverage for health care costs.

Affordable Care Act is the Nation's Healthcare Reform Law that became a law on June 28, 2012.

The Affordable Care Act permanently reauthorizes the Indian Health Care Improvement Act (IHCA) and authorizes new programs to ensure that the Indian Health Service (I.H.S.) is more equipped to meet its mission to raise the health status of American Indians and Alaska Natives to the highest level.

## 5 PRC Consideration Factors

### Indian Descent:

- ⇒ Any **registered** member of the Canoncito Band of Navajos
- ⇒ Are you married to Canoncito Band of Navajos member with a legally binding marriage certificate?

### Residency for a **registered** member of CBN:

- ⇒ Reside within the Canoncito Band of Navajos service unit Purchased/Referred Care Delivery Area.
- ⇒ Do not reside on the reservation but reside within a CHSDA and member of a Canoncito Band of Navajos
- ⇒ CHSDA includes the following counties: Bernalillo, Cibola, and Sandoval.
- ⇒ Full time student at a college or trade schools, including normal school breaks. (12 credit hours or more). A completed student health form signed by school official is required for verification.

### Alternative Resource like Medicaid or Medicare:

- ⇒ The use of alternate resource is required to be used before PRC dollars when such resources are available and accessible to the individual.
- ⇒ An individual must apply for and use all alternative resources available such as Medicare, Medicaid, private insurance, State and Federal programs and use of I.H.S. and Tribal health facilities prior to being allowed access to PRC funds.

### Notification:

- ⇒ In emergency cases, you must notify Canoncito Band of Navajos health center within **72 hours** of the hospital admission and/or outpatient visit by calling and speaking with any of the Purchased Referred Care staff.
- ⇒ A faxed notification from the hospital/ER is also allowed
- ⇒ Special consideration is given to Elders (age over 65). They will have 30 days to provide notification

### Medical Priority:

- ⇒ Care and treatment for health care services will be determined based of relative medical need or considered within the CBNHC medical necessity. Limited to prevent the immediate threat to life, limb or senses.
- ⇒ You must obtain prior approval from the Canoncito Band of Navajos health center's Purchased/Referred Care for NON-Emergency care.

## APPEALS AND RECONSIDERATIONS

An individual may request for reconsideration of the initial denial with supporting information not previously submitted to the CBNHC PRC team.

An individual may appeal the original CHS denial within **30** days receipt of a denial letter to the 1st level appeal which is the referring facility. If affirmed, the individual may appeal to the chief operations officer as 2nd level of appeal within 30 days of receipt of the affirmed denial; the last appeal stage is with CBNHC management where a final decision is made without recourse.

## Please Keep in Mind:

Doctors and other health care professionals (nurses, clerks, etc.) cannot authorize payment of services received outside of the Canoncito Band of Navajos health center. Only the purchased/Referred Care (PRC) Program staff can authorize payment.

